



Returns Form- Must Be Completed and Accompany All Returns

Date Of Purchase : _____

Date of Return : _____

Customer Name : _____

Customer Address : _____

Eircode : _____

Customer Phone : _____

Product Details/Product Code _____

Invoice /Receipt is available : _____ All returns must be accompanied by a receipt of purchase

Order Number : _____. ***Please attach copy of receipt - we cannot process without it***

Is the Product Faulty/Damaged : _____ If so please fill in section 2 below

Method of Return : _____

SECTION 2 (Please attach images of fault/damage)

Description of Fault : _____

Please ensure that images are attached in the case of faulty or damaged goods.

In the event of already installed goods such as heating systems, windows or electrical systems please attach images or videos of installation and or errors to help us to identify the issue , potential causes and solutions

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